

TOP 10 BARRIERS TO PRODUCTIVITY IMPROVEMENT

	Global 1)	Mining	Financial Services	Manufacturing	Food & Beverages	Communications	Energy	Automotive	Retail
Staff shortages and an insufficient labour pool	27.4%	31%	21%	27%	28%	25%	28%	22%	23%
Internal communication problems	25.1%	24%	21%	29%	24%	25%	33%	26%	19%
Legislation and regulation	21.9%	24%	24%	20%	20%	20%	14%	8%	21%
Low employee motivation and morale	21.2%	25%	20%	20%	19%	24%	15%	21%	24%
High staff turnover rates	19.9%	20%	19%	17%	17%	28%	17%	20%	25%
Quality of supervisors	19.6%	20%	18%	20%	24%	22%	9%	20%	21%
Inability of general workforce to adopt change programmes	18.4%	20%	17%	20%	16%	24%	14%	14%	15%
Lack of desire of general workforce to adopt change programmes	17.9%	20%	15%	19%	18%	22%	10%	12%	9%
Lack of training for general workforce	17.4%	16%	14%	19%	19%	22%	12%	12%	19%
Problems with IT and communications technology	17.3%	18%	20%	16%	14%	18%	14%	8%	21%

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1) Cited by x % of managers worldwide

Source: Proudfoot - Global Productivity Report 2008